



ID-ware

CSR strategy

From ID-ware International

Date 13-06-2014

Version 1.0

ID-ware business continuity

The screenshot shows the FIRA website interface. At the top left is the FIRA logo, and at the top right, it says "Logged in as ID-ware – Edwin De Groot | sign out | Admin". Below the logo is the IDware logo. A navigation bar contains buttons for "Bronze", "Silver", "Gold", "Platinum", and "View All", along with a "CSR Platform" link. On the left side, there is a sidebar with "Home" and "News" (the latter is highlighted). The main content area features a "News" section with the following text:

FIRA Bronze for ID-Ware

ID-ware supports organizations with the implementation and management of smart cards. Its view on CSR covers good governance, consumers, environment, community, fair practices, human rights, labour and security.

Achievements include certificates regarding quality and data protection. The company has defined a CSR strategy and has best practices regarding data protection, offering green cards, donating hardware to charities, and it is planning to donate to the UN-initiative Close the Gap.



ID-ware has been rewarded in 2014 for its CSR strategy by FIRA with the Bronze label and is also member of CSR The Netherlands.





Assurance Statement ID-ware International B.V.

ID-ware International B.V. commissioned FIRA Sustainability B.V. to provide external assurance on the reliability of the CSR information (Corporate Social Responsibility) presented in the FIRA Platform. This statement is issued to ID-ware International B.V. based on our assessment of the content, including underlying systems and available evidence. The statement is intended for 'clients and stakeholders' who have a professional interest in ID-ware International B.V. (further referred to as ID-ware) sustainability performance and challenges, displayed in the FIRA Platform.

The value of this initiative is not found in this statement, but in the actual performance information registered in the FIRA Platform®. Visit www.fira.nl to request free access.

Scope

The scope for this assignment is introduction and life-cycle management of smartcards by ID-ware International B.V. based in the Netherlands (chamber of commerce 08137628). Sister company, ID-ware Deutschland GmbH based in Germany, is not in scope. Please refer to the database for further details regarding legal entities, subsidiaries, activities, etc.

Level achieved: Bronze

ID-ware expressed their commitment to the principles of sustainability in the form of a statement. Bronze also allows showing sustainable achievements such as best practices, company certificates, product labels, third party assessments, awards and improvement plans.

Methodology & Work Undertaken

FIRA reviewed all company claims relevant for the level achieved, meaning the sustainability information is tested on adherence to the standard particular this level (see FIRA Platform Protocol for details) and substantiation for all claims presented. Claims and related information in the database were reviewed based on the evidence made available by ID-ware to FIRA to determine the plausibility of information.

FIRA facilitates organizations processing the sustainability information in the database. FIRA ensures that the assessment team possesses the required competencies and adheres to the principles of auditing regarding ethical conduct, professional integrity, and independence.

Conclusion

ID-ware reports about initiatives and performance related to sustainability. Based on the work undertaken, we conclude that the claims and information portrayed in the FIRA Platform, level Bronze are reliable.


Summary FIRA Comments

We compliment ID-ware on initiatives undertaken. Please find a summary of the comments (accomplishments and/or opportunities for improvement) published in in the FIRA database below:

- ① **Balance & Completeness:** ID-ware has developed a CSR plan and has started the process of implementation. Current ID-ware practices are focused on quality, integrity and data security. We encourage ID-ware to develop/disclose practices resource use (demonstrable responsible/green cards) and promoting social responsibility ion the supply chain (smart cards, smart card printers).
- ② **Commitment to CSR:** ID-ware has committed to the template CSR declaration, including commitment to all CSR principles and to progress on material issues. We encourage ID-ware to work on a company specific declaration and code of conduct.
- ③ **Governance:** A CSR Manager is appointed. We encourage ID-ware to assign CSR as a specific responsibilities at executive level.
- ④ **Value Chain:** There is limited information on the origin of supplies beyond ID-ware tier 1 suppliers. We encourage ID-ware to collect additional supply chain data (smartcards and smartcard printers).

Date of issue: June 13th, 2014
(CSR information of every company is re-assessed annually.)

On behalf of FIRA,


Mr. A.C. de Groot
Managing Director FIRA



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