

Gaming Customers



Monitoring and recording more than 100,000 channels in over 100 gaming properties worldwide.

PROJECT HIGHLIGHT



Resorts World Casino, New York, NY

Synectics was selected to provide 1,500 plus channels of HD IP video surveillance for Resorts World in New York City, a 400,000-square-foot, state-of-the-art facility that offers patrons 5,000 video slot machines and electronic games throughout two levels of the casino. Synectics was chosen because of its ability to deliver a cost effective 1080p IP HD solution with its reliable and flexible Synergy™ command and control platform and user friendly interface.

Integration to third party systems including point-of-sale and access control systems were another driving force in the selection of Synectics. Through the integration of the point-of-sale system to Synergy, operators may easily review transactions within the recording platform and provide evidentiary verification of suspicious transactions.

Surveillance Director, John Medolla, has seen significant benefits from the Synectics solution because new operators with no experience have been able to learn the Synergy platform within days and become proficient with minimal training.

“We are able to resolve incidents from the floor within minutes instead of hours because of the digital system. And, the high quality of the HD IP cameras has proven to be nothing like I have ever seen in my surveillance career.”

John Medolla

Surveillance Director, Resorts World, NY

PROJECT HIGHLIGHT



Maryland Live! Casino, Hannover, MD

Located on approximately 12 acres Maryland Live! Casino has more than 33,000 square feet of gaming floor, restaurants, performance venues, bars and support space, with the gaming floor alone occupying 160,000 square feet.

The surveillance solution involved a fully integrated video management and digital recording system featuring nearly 900 IP cameras, point-of-sale, access control, and video analytics for people and vehicle counting. The all-IP solution delivered significant cost-saving and performance benefits—eliminating encoders, saving rack-space and providing high resolution images that give greater detail in the identification of cards, gaming checks, cheating methods etc. Future expansion is simplified as additional cameras can be easily integrated into the system.

The Synectics system integrates to access control and point-of-sale third party systems, as well as to the casino’s vehicle counting system that allows the surveillance operation to deliver a digital readout sign at the to entrances to the parking garage, as well control the flow of traffic around the seven levels of the parking structure. This monitoring has achieved a 90% accuracy rate which is considered very high by industry standards.

As a newly built property that would require a completely new surveillance team, the surveillance department needed a system even novice operators could learn quickly. Marco Valdez, director of surveillance says, “Synectics Synergy video management system is very user friendly. The touch screen user interface is color-coded and easy to navigate. It’s simply one of the best systems available to introduce to a novice in the world of casino surveillance.”

Gaming Partners

CORPORATE

Genting Group (Total Channels: 7,500)

Properties include:

Resorts World Casino, NY
Resorts World Sentosa, Singapore
Resorts World Bimini, Bahamas
Genting Highlands, Malaysia

Ontario Lottery & Gaming

25+ Gaming Properties including:

Ajax Downs	Mohawk Racetrack
Brantford	Point Edward
Caesars Windsor	Thunder Bay
Great Blue Heron Casino	Woodbine Racetrack

Great Canadian Gaming

Properties include:

Kawartha Downs, Ontario
Thousand Islands Casino, Ontario

Penn National Gaming, Inc.

15+ properties including:

Alton, IL	Jamul, CA
Aurora, IL	Kansas Speedway, KS
Bangor, ME	Lawrenceburg, IN
Boston, MA	Perryville, MD
Charles Town Races, WV	Riverside, MO
Columbus, OH	Toledo, OH
Dayton Raceway, OH	Tunica, MS
Grantville Raceway, PA	Youngstown, OH

Pinnacle Entertainment Group

Properties include:

Belterra Park / River Downs, OH	Lumiere Casino, MO
L'Auberge Baton Rouge, LA	River City Casino, MO

Wynn – Las Vegas, NV

Encore – Las Vegas, NV

CRUISE LINES

Norwegian Cruise Line

Ships include:

Breakaway
Gem
Getaway

Star Cruises

Ships include:

Aries	Gemini
Aquarius	GWO
Crystal Mozart	Pisces
Crystal Esprit	Taurus
Crystal Serenity	Virgo

UNITED STATES

El Dorado Casino & Hotel, LA

French Lick Resort & Casino, IN

Grand Victoria Casino Elgin, IL

Hollywood Casino Baton Rouge, LA

Indiana Grand Casino, IN

Kansas Star Casino, KS

Maryland Live! Casino, MD

Presque Isle Downs Casino, PA

Rising Star Casino, IN

Rivers Casino, PA

Riverwalk Casino & Hotel, MS

NATIVE AMERICAN

Seneca Nation Casinos, NY

5+ Casinos including:

Seneca Allegany Resort & Casino (Class II)
Seneca Buffalo Creek Casino
Seneca Oil Springs
Seneca Irving
Seneca Niagara Resort & Casino

Oneida Casinos, WI

7 Properties Including:

Oneida Main Casino
IMAC Casino/Bingo
Oneida Mason Street Casino
Oneida Highway 54 Casino

Menominee, WI

Seven Feathers Casino Resort, OR

Little River Casino Resort, MI

Sandia Resort Casino, NM

Spirit Mountain Casino, OR

ASIA

Major Singapore Casinos

MGM Macau

MGM Cotai

Fiesta Rizal – Philippines

Solaire JeJu

Solaire Resort & Casino – Philippines

Imperial Pacific Casino, Saipan

Okada Manilla – Philippines

EUROPE

Casino Cosmopol Goteburg – Sweden

Casino Cosmopol Malmo – Sweden

Casino Cosmopol Stockholm – Sweden

Casino Cosmopol Sundsvall – Sweden

Casino Mont Parnes – Greece

Regency Casino Tirana – Albania

Regency Casino Thessaloniki – Greece

Ritz Casino London – United Kingdom

Gala Casino Central London – United Kingdom

Gala Casino Northampton – United Kingdom

Park Lane Hilton – United Kingdom



Synectics designs integrated end-to-end surveillance control systems for the world's most demanding security environments. We excel at complex projects that require innovative tailored solutions with high reliability and flexibility, specifically for casinos, oil and gas, marine, public space, banking, transport and critical infrastructure applications.

With over 30 years of high security systems experience, field proven products, and expert support personnel in the UK, US, Europe, UAE and Asia Pacific, Synectics offers its clients turnkey networked solutions for comprehensive protection and peace of mind.

Synectics' Systems division is part of Synectics plc, a global leader in advanced surveillance, security and integration technologies and services.

